

SUMMARY RECORD

**WAPES ASIA-PACIFIC CONFERENCE**

**ON**

**DIGITALIZATION IN**

**PUBLIC EMPLOYMENT SERVICES**



**SIEM REAP, KINGDOM OF CAMBODIA**

**02 – 03 DECEMBER 2019**

Employment Agency since 2015. Ms. D'AMICO concluded that it is very important for the private and public sector to work together to ensure market driven services and to prioritize matters based on the needs of the economic and political environment.

- **Topic 5: WCC's Software Solution for PES**
- **Speaker: Mr. Jan JENSEN, CEO of WCC-Group, The Netherlands.**

Mr. Jensen demonstrated on how WCC's software solution can support PES in response to challenges by stakeholders in PES. PES supports every user equally, has more relevant data on jobseekers and employer, and focuses on jobseekers with a distance to the labor market. He shared that WCC's software solution matches people with jobs based on active labor market policies and other labor market insights. The software distinguishes specific target groups and applies specific paths for these target groups based on personalized jobseekers' profiles and vacancy description.



*Mr. Jan JENSEN, CEO of WCC-Group,  
The Netherlands*

## IV. CLOSING SESSION



*Ms. Eve-Marie MOSSERAY,  
WAPES Executive Secretary*

- **A remark by Ms. Eve-Marie MOSSERAY, WAPES Executive Secretary**

In her meaningful closing remark, Ms. Mossaray mentioned that Digitalization is a very broad topic that impacts to every aspect of private and allow a new way of working, diverging strategic and improving public service delivery. She noted that there are two aspects of the presentation. On one hand, digitalization is not the same for all. That means all PES should define their strategy and choose the right implementation for themselves. On the other hand, is the implementation is a way to reduce cost?

The answer is both “Yes” and “No”. Ms. MOSSERAY added that PES should improve its capacity with all stakeholders. Thus “Let's work together to get a bright future”. She also informed that “WAPES encourages and supports collaboration”. Ms. MOSSERAY finished her remarks by acknowledging that we share a lot of information during these two days and wishing year 2020 as a year of collaboration.

- **A Remark by H.E. Hunleng HAY, Director General of National Employment Agency (NEA), Cambodia.**

H.E. Hay on behalf of the National Employment Agency (NEA) and Co-organizer of the Conference conveyed his thankful remarks to the audiences, participants and all WAPES members at the closing of the conference. Firstly, he congratulated the success of the conference in Siem Reap that provided a good platform for knowledge sharing, improvement, adaptation and application of digital technology in PES. He added that the conference ended with comprehensive and



*H.E. Hunleng HAY, Director General of  
National Employment Agency, Cambodia*