



Identity and Security Solutions Customer Success Stories

Powering Innovation



**Software
that matters**

Customer Success Stories



EU-Lisa, Europe

- To help protect its external borders, the EU needed to develop IT systems to collect, process, and share relevant information from national databases. A critical requirement was creating a central database containing visa information. The EU will use this database to verify visa-holding travelers' identities and combat the practice of 'visa shopping' by preventing further visa applications in other EU States after initial applications fail.
- Thanks to its smart matching technology, WCC's ELISE ID Platform provides the ideal solution. Using the platform's biographic matching and multi-cultural name matching capabilities, the EU Visa Information System (EU-VIS) can rapidly identify unique individuals and link them to multiple instances in disparate databases.
- EU-VIS delivers faster border checks, more accurate visa procedures, and better protection against identity theft. As a result, improving border security substantially. What is more, EU-VIS is one of the most stable and best-performing IT systems of its kind.



UNHCR, United Nations

- The United Nations High Commissioner for Refugees (UNHCR) works to support refugees and displaced people worldwide. Two of the significant challenges the UNHCR faced were fraudulent identity and ration claims. They aim to assign authentic identities to the refugees and ensure that they quickly receive their correct entitlements. More accurate information about refugee movements between camps was therefore urgently needed.
- WCC provided the solution. UNHCR's Identity Management System uses the ELISE ID Platform which integrates biographical data and biometrics to register and verify identities, as well as detect duplicate registrations from multiple sources.
- WCC ELISE ID Platform provides UNHCR with rapid identity matching capabilities. As a result, UNHCR workers can now efficiently monitor refugee migration and ensure that refugee families are reunited more quickly. Identity and food ration card fraud has decreased significantly.



Instituto Nacional de Migración, Mexico

- The large flow of immigrants crossing the Guatemalan border presented the Mexican government with significant challenges. Mexico needed to prevent drug/human traffickers from crossing the border and restrict criminal movement while also facilitating the flow of seasonal migrant workers from Guatemala. There was an urgent need for a comprehensive border control process, incorporating an effective Identity Management System.
- A vital component of the Mexican Identity Management System is the ELISE ID Platform. It performs advanced matching across biographic data and biometrics from multiple sources, making it a powerful and highly effective identification platform.
- The ELISE ID Platform provides the Mexican government with the tools it needs to secure its borders. The Identity Management System delivers reliable insights into migratory routes and records multiple encounters with the same individuals. What is more, the use of biometric data has improved food allocation for immigrants.

Immigration Services, The Netherlands

The Dutch Immigration Service (IND) registers and processes asylum and visa applications and issues residence ID cards. When they introduced a new Case Management System, end users found it challenging to perform identity searches and frequently failed to obtain meaningful results.

To improve the search functionality, WCC integrated the ELISE ID Platform seamlessly within the Case Management System. The platform uses smart matching techniques, including fuzzy matching, to ensure fast and accurate multi-cultural name matching. The biometric capabilities of the ELISE ID Platform also prevent duplication of cases.

Thanks to the integration of the ELISE ID Platform into the IND Case Management System, end users can now find cases far more quickly. Security and efficiency have improved, particularly with the introduction of biometric data. It is no longer possible to create duplicate cases for the same individual.



Concentra, USA

Concentra is the USA's largest network of medical providers, specializing in the field of occupational medicine. Their medical centers are distributed throughout the country, each with its own database of patient records. To optimize its service, Concentra needed to create a centralized national patient database. The ability to search rapidly through millions of documents was a primary requirement. As a leading provider of advanced ID/Security software solutions, WCC was the obvious choice for Concentra. The WCC ELISE ID Platform enables Concentra to index and search large volumes of patient data in a new central database. Smart matching technology, such as fuzzy logic, ensures fast and reliable results. Simultaneously, it overcomes data quality issues such as data entry and spelling errors. Concentra employees at any of their medical centers can now quickly and reliably search through millions of records in a central database to locate patient information. These technical innovations improve patient care dramatically and help Concentra to grow their market.

About WCC

A leading advanced solutions provider for Public & Private Employment Services and ID/Security government agencies, and Enterprises. Built on its unique search & match platform, WCC software solutions see 1/3 billion people every day, enabling organizations to seamlessly capture, generate, and analyze big data from multiple sources gaining valuable insights paramount to effective decision-making.

Our team of professional services experts provides exceptional support and consulting, allowing our customers to maximize their investment.

For more information, visit www.wcc-group.com.



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